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How to take care of Marco Stool

Thank you for your purchase!

Please read the following care instructions for products manufactured by Askia.

GENERAL GUIDELINES

After the delivery, it is very important to follow the next guidelines in order to prevent the effects of environmental conditions and to improve your product's life.

PREVENT THERMAL SHOCK

During the production, we took all possible measures to stabilize the wood and to minimize the effects of wood expansion and contraction, which are natural processes for this material. We strongly advise you to take preventive measures to protect the wood against environment changes that occur after the delivery of your product.

1. Gradually introduce the stool to new environment conditions.

To do this, please keep the room where you intend to place the object at a low temperature, keeping radiators and underfloor heating as low as possible for the first two weeks after the delivery. After the first two weeks, gradually increase the temperature, to allow the furniture pieces to adjust to the environmental conditions.

2. Use a humidifier.

To increase the moisture of the wood, consider keeping a humidifier close to the furniture in the first two weeks after your product has been delivered.

3. Moisture daily.

We recommend using a slightly wet cloth to moisture the wood twice every day for the first two weeks after your product has been delivered. Focus on all areas of the wood that are exposed to sources of heat and pay special attention to edges. After the first two weeks passed, apply wax to add a refreshing touch to the wood surface.

Daily Maintenance

For daily maintenance of Marco Stool, use a damp cloth to clean the entire surface of the chair. Dust with care. Use a microfiber cloth when dry dusting. Use a light touch and do not rub the cloth forcibly over the surface. Always clean spills and water off with a clean dry cloth or paper towel. Avoid direct sunlight and heat, as this can cause excessive dryness, cracks and color fading.

Long Term General Maintenance

For long-term general maintenance, periodic reapplication of wax is required on the legs.

CORK OR WOOL UPHOLSTERY

For the cork part, use a damp cloth to periodically clean the surface, but avoid spirits, bleaches or any other chemical cleaners.

Ensure that direct contact with hot objects is avoided.

Avoid spillages. If you spilled something by accident, wipe the surface clean immediately. Keep out of direct sunlight to prevent fading.

For the wool upholstery, use a damp cloth to clean.

Wipe off spills immediately.

If needed, wash by hand.

Let air-dry if moist or wet.

*Thank you
for choosing Askia!*

Warranty

Limited 5 Years/2 Years Warranty

Askia ("Seller") offers a guarantee to the original Purchaser ("Purchaser") that the Askia product lines sold through the Askia online store or retail stores (hereinafter "Products") it manufactures are free of defects in workmanship and materials. Should any failure to conform with this limited warranty appear to a Product listed below during the applicable warranty period from the date of shipment, the Seller shall, upon prompt notice, repair or replace, at its option and costs, the affected part of parts.

Product and Period of Guarantee:

5 Years:

Askia tables, coffee tables, cabinets.

2 Years:

Askia chairs, stools, benches, upholstery items such as mattresses and seat pads, lighting objects and accessories.

This Warranty applies mainly to:

All Askia products that present manufacturing flaws or defects – scratches or defects in wood components or cork surfaces, burnt light bulbs, broken wires, loose screws, etc.

All Askia products for which the user has followed given indications and use care guidelines, and there were respected usage and design specifications written inside their individual technical sheet (keep inside, do not place near a water source, etc) .

This guarantee does not apply to:

Failure to follow product care instructions as supplied by Askia.

Damage caused by a carrier other than Seller.

Normal wear and tear or acts or omissions of parties other than Seller (including user modification).

Customers Own Material or other third party materials applied to Products.

Products not installed following instructions or damaged by careless removal of packaging. Dramatic temperature variations or exposure to unusual conditions.

Natural variations occurring in wood, fabric, and leather shall not be considered defects, and the Seller does not guarantee the colourfastness or matching of the colours, grains, textures or surface hardness of such materials.

THE EXPRESS GUARANTEES CONTAINED HEREIN ARE IN LIEU OF ALL OTHER GUARANTEES, EXPRESS OR IMPLIED, INCLUDING ANY GUARANTEES OF MERCHANTABILITY AND FITNESS FOR PARTICULAR PURPOSE AND ALL OTHER GUARANTEES ARISING FROM COURSE OF DEALING OR USAGE OF TRADE.

If a problem should arise which you feel is covered by our Limited Warranty, contact Askia by one of the available channels (online, telephone or via e-mail). The original bill of sale and the product serial number are necessary for the fulfillment of the warranty. Please make sure any claim for warranty service is accompanied by the necessary information to satisfy the warranty requirements. Askia reserves the right to require defective parts to be returned upon request.

The remedies provided above are the Purchaser's sole remedies for any failure by the Seller to comply with its obligations regarding the Products. Correction of any nonconformity in the manner and for the period of time provided shall constitute complete fulfillment of all liabilities of the Seller, with respect to or arising out of the Product furnished hereunder.