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How to take care of Light Tale Lamp

Thank you for your purchase!

Please read the following care instructions for products manufactured by Askia.

Daily Maintenance

When cleaning the copper part, please use a sponge soaked in liquid detergent diluted in hot water. For cleaning the legs of the lamp, use a soft, dry cloth or a damp cloth. Do not let the wood soak for long periods of time. Use only cleaning products with natural ingredients. Cleaning products with chemical agents can damage the wood.

Long Term General Maintenance

Deoxidize the copper part by rubbing it with a brush, and white vinegar. Avoid direct and prolonged exposure to sunlight as it can cause discoloration of wood. An intense heat source (eg. radiator) can dry out the wood and cause cracks.

*Thank you
for choosing Askia!*

Warranty

Limited 5 Years/2 Years Warranty

Askia ("Seller") offers a guarantee to the original Purchaser ("Purchaser") that the Askia product lines sold through the Askia online store or retail stores (hereinafter "Products") it manufactures are free of defects in workmanship and materials. Should any failure to conform with this limited warranty appear to a Product listed below during the applicable warranty period from the date of shipment, the Seller shall, upon prompt notice, repair or replace, at its option and costs, the affected part of parts.

Product and Period of Guarantee:

5 Years:

Askia tables, coffee tables, cabinets.

2 Years:

Askia chairs, stools, benches, upholstery items such as mattresses and seat pads, lighting objects and accessories.

This Warranty applies mainly to:

All Askia products that present manufacturing flaws or defects – scratches or defects in wood components or cork surfaces, burnt light bulbs, broken wires, loose screws, etc.

All Askia products for which the user has followed given indications and use care guidelines, and there were respected usage and design specifications written inside their individual technical sheet (keep inside, do not place near a water source, etc) .

This guarantee does not apply to:

Failure to follow product care instructions as supplied by Askia.

Damage caused by a carrier other than Seller.

Normal wear and tear or acts or omissions of parties other than Seller (including user modification).

Customers Own Material or other third party materials applied to Products.

Products not installed following instructions or damaged by careless removal of packaging. Dramatic temperature variations or exposure to unusual conditions.

Natural variations occurring in wood, fabric, and leather shall not be considered defects, and the Seller does not guarantee the colourfastness or matching of the colours, grains, textures or surface hardness of such materials.

THE EXPRESS GUARANTEES CONTAINED HEREIN ARE IN LIEU OF ALL OTHER GUARANTEES, EXPRESS OR IMPLIED, INCLUDING ANY GUARANTEES OF MERCHANTABILITY AND FITNESS FOR PARTICULAR PURPOSE AND ALL OTHER GUARANTEES ARISING FROM COURSE OF DEALING OR USAGE OF TRADE.

If a problem should arise which you feel is covered by our Limited Warranty, contact Askia by one of the available channels (online, telephone or via e-mail). The original bill of sale and the product serial number are necessary for the fulfillment of the warranty. Please make sure any claim for warranty service is accompanied by the necessary information to satisfy the warranty requirements. Askia reserves the right to require defective parts to be returned upon request.

The remedies provided above are the Purchaser's sole remedies for any failure by the Seller to comply with its obligations regarding the Products. Correction of any nonconformity in the manner and for the period of time provided shall constitute complete fulfillment of all liabilities of the Seller, with respect to or arising out of the Product furnished hereunder.